TCU Guest Network Basic Overview

What is the TCU Guest network for?
Authorized guest accounts are only created for guests or contractors that have a business purpose on campus. This network is NOT designed for the general public to connect to the Internet. Members of the public needing to get connected can visit one of the many businesses around campus that supply free Internet access to their customers.

How do I get a TCU Guest account?
Accounts are created by sponsoring faculty/staff members and then given to users based on a business need. Your sponsor can create an account for you by logging into myTCU and clicking Main Menu > Information Technology > Guest Account Creation. These accounts come with a maximum of a 3-day expiration and you can only create 7 accounts in one week.

How do I get connected to the TCU Guest network?

- Get a guest account from your campus sponsor.
- Connect to the TCU Guest wireless network.
- Wait for a few seconds while the device connects.
- Open up a web browser and go to a non TCU website (i.e. www.cnn.com).
- You will be redirected to our guest login page.
- Enter your guest username and password and agree to the terms of service. Once your credentials are validated you will be granted access to the Internet.
- Keep your username and password since you may be prompted for it again.

What are the network restrictions?
Our guest network is simply provided to give you quick access to the Internet and does have several restrictions in place to help protect our campus resources. You will only be able to access the web from this network. All other traffic coming from applications that need to access the Internet will be dropped from the TCU Guest network.

Will support be available?
Support will be available to faculty and staff devices but only on a LIMITED basis and in accordance with our campus BYOD Policy. There will be NO support for TCU guests apart from
verifying that their credentials are working and providing them with basic instructions on how to connect to the TCU Guest network.

What about conference or special event access?

Guest accounts may or may not be provided to large conferences or groups based on the needs of the event coordinator or sponsor. Please, work with the following AGOT delegate in your area for the creation of a large number of accounts.

- **Special Groups**
  - Conference Services - Flo Hill
  - Executive Guests – Trey Ivy

- **Campus Departments**
  - AddRan - Matthew Thomas
  - Admissions - Candace Morrison
  - Alumni - Cheryl Cobb or Susan Kruse
  - Athletics - Brandie Davidson and Matt Coffer
  - Brite Divinity - Nancy Grieser or Loren Baxter
  - BLUU - Shawn Wagner or Mike Russel
  - Campus Ministries - Angela Kaufman or Cindy Rodriguez
  - Campus Police - Robert Rangel
  - Career Services - Camille Williams
  - Center for Instructional Services - Clif Overton
  - College of Communications - Dorenda Kesler
  - College of Nursing and Health Science – Charles Dewar
  - College of Science and Engineering - Susan Dolce or Magnus Rittby
  - Extended Education - David Grebel
  - Financial Aid - Mike Scott
  - Financial Services - Henry Sanchez or Evie Richardson
  - Institute of Behavioral Research (IBR) - Kevin Knight
  - Library - Kerry Bouchard
  - Marketing & Communications - Margaret Kelly or Nancy Styles
  - Physical Plant - Walt Redding
  - Provost Office - Trey Ivy
  - School of Business - Chuck Miller, Cliff Jorgensen, Bryan Beckman
  - School of Education - Murielle Wright and Matthew Thomas
  - School of Journalism - Steve Levering
  - School of Music - Richard Gipson and Andrew Hamer
  - Student Affairs - Jonathan McNair
  - Student Development Services - Robin Williamson
  - TCU Institute of Child Development - Vicki Lindsey